On-Campus Recruiting and the Job Search

Guidelines and Policies for Students, 2017–18

Cornell Career Services (CCS) is eager to support you throughout your job search. On-campus recruiting is one tool available to you for conducting a successful job search. You should understand that it is a privilege that carries with it certain expectations for your conduct. We expect you to learn how to use the recruiting software in an effective manner; portray all personal information, work experience, and academic details accurately; prepare well for your interviews; respond to employers in a timely fashion; honor your recruiting commitments; and seek our assistance whenever you have questions.

This document covers the guidelines and policies that pertain to on-campus recruiting and job offers. There is a great deal of information contained here, and we expect you to become familiar with it. At a high level, these four important points are essential for you to understand:

1. It is not acceptable to cancel an interview after the schedule has closed or to fail to attend an interview that you have scheduled. These are considered violations of our No-Show Policy, and staff will be in touch with you to inform you about your status.
2. You should not cancel first-round interviews to attend second-round interviews. We expect employers to schedule second-round interviews in accordance with our policies, so you should not need to do this. Please be in touch with us if an employer does not give you options for your second rounds.
3. Once you accept an offer, you should discontinue all recruiting activity and notify any employer with whom you’ve interviewed that you’re no longer available. It is also good protocol to let employers who have designated you a Primary candidate that you will not be signing up for an interview.
4. Reneging on a job offer is a serious breach of ethics and will lead to consequences that will affect your standing in Cornell Career Services. We expect employers to give you sufficient time to make a decision that you can commit to. If you receive pressure to make a decision too quickly, please seek our assistance.

Most of the provisions in these policies pertain specifically to on-campus recruiting activity, although the Offers and Acceptances section pertains to all job-search activity. We invite you to speak with a CCS staff member whenever you have questions about the job-search process and these policies.

ELIGIBILITY FOR ON-CAMPUS RECRUITING (OCR)

CCS uses Handshake to manage student communications and information, job postings, and on-campus recruiting. To submit resumes through Handshake to participate in on-campus recruiting, a student must:

1. Be a full-time matriculated student (i.e., earning a Cornell degree).
2. Be in good standing with Cornell Career Services, which includes accurately reporting information (on the student’s profile in Handshake, etc.), conducting her/himself in a professional manner in all aspects of the recruiting process (from application through accepting), following interview cancellation procedures, etc.
3. Complete the online On-Campus Recruiting Tutorial at career.cornell.edu… Students… On-Campus Recruiting… Handshake Tutorial. You can also find a link to the Tutorial in the “Career Center Resources” section of Handshake.

In all cases, Career Services staff reserve the right to make determinations regarding student access and reinstatement of privileges (if applicable) to the Cornell interviewing process.

Students Studying Away from Campus; Exchange Students

Students studying abroad, in New York City, Washington, DC, or other locations outside Ithaca may submit resumes to on-campus recruiting schedules, but we expect you to follow some specific guidelines. You must include a line under your name on your resume indicating “STUDYING OFF CAMPUS – SEMESTER YEAR” (e.g., FALL 2017). If you are designated a Primary or Alternate candidate, before signing up for an interview slot you must contact the employer to learn whether the employer wants to arrange a virtual interview outside the on-campus interview schedule (recommended). Sign up for an interview slot in Handshake only if the employer intends to conduct a virtual interview as part of the on-campus visit. Be sure to inform Cornell Career Services well in advance if you will be interviewing remotely while the employer is on campus. (See list of contacts at end of document.)

Exchange students or students who are studying at Cornell but will not earn a Cornell degree may not participate in on-campus recruiting.

career.cornell.edu

University (incl. Graduate School) • 103 & 210 Barnes
Arts & Sciences • 172 Goldwin Smith
Agriculture & Life Sciences • 140 Roberts
Engineering • 201 Carpenter
Architecture, Art, & Planning • B1 W. Sibley
Human Ecology • 172 MVR
ILR School • 201 Ives
SCJ College of Business • B63 Warren
SCJ College of Business • 180 Statler
STUDENTS’ RESPONSIBILITIES REGARDING HANDSHAKE

Students are responsible for familiarizing themselves with the Handshake system and meeting all deadlines for on-campus recruiting events. Students should submit materials well before the deadlines to avoid encountering technical problems that may arise in submitting resumes and other application materials online through Handshake or employers’ application systems. Under no circumstances are technical problems with one’s own computer considered a valid reason for missing a resume-submission deadline.

If you encounter technical problems with the Handshake system on the day of an on-campus recruiting application deadline after Career Services offices have closed:
   (1) Continue trying to submit materials until the deadline (usually 11:59 p.m. Eastern time, but check the posting for details).
   (2) If still unable to submit, notify the career office hosting the visit of the problem by 9:00 a.m. the day after the application deadline. (See list of contacts at end of document.) After verifying the system problem, the career office will facilitate communication with the employer to resolve problems.

THE INTERVIEW PROCESS

It is essential that students manage interview schedules carefully to avoid conflicts with first- and second-round interviews, exams, etc. If you sign up for interviews with more than one employer on the same day, try to avoid back-to-back interviews in all cases, whether they are held in the same office or in different offices. Otherwise, if your first interview is delayed, you may miss the opportunity to interview with the second employer. Career Services staff make every effort to help students who encounter difficulty with interview sign-ups, however it may not be possible to resolve all scheduling problems since interview spots are limited.

OCR POLICIES

The following policies facilitate the interview process for students and employers.

First-Round Interviews: Cancellations and Consequences

Assess carefully whether you want to interview with an employer who accepts you for an interview and sign up for an interview only if you would seriously consider a job offer from that employer. Never accept an interview invitation “for practice.” If you change your mind after signing up for an interview, remove yourself from the interview schedule or cancel the interview immediately according to the guidelines below so the interview slot will be available for another student.

Do not cancel first-round interviews to attend second-round interviews. Employers are expected to offer alternate dates for second-round interviews and to work with you to avoid conflicts with your other interviews. See a Career Services staff member if an employer does not offer this option and you need assistance dealing with the situation.

Interview cancellation policy:
   • If you elect to cancel an interview after interview sign-ups have closed (12:00 noon two business days prior to the interview) or you cannot physically attend a scheduled interview (e.g., due to extreme illness or serious injury), you must notify the career office where your interview is scheduled by phone or in person. You will be considered to be in violation of the CCS No-Show Policy (see below) until you take actions to rectify the situation.
   • Notify both the employer and the Career Services office managing the interview schedule of your inability to attend the interview. (See list of contacts at end of document.) Employers often do not inform Career Services of late cancellations and your interview slot will not be available for another student unless you notify us directly.

Consequences for violating the No-Show Policy:
   • If you do not appear for an interview or if you cancel without sufficient notice as described above, you are considered a “no-show,” and you will not be allowed to participate further in on-campus recruiting until you speak with a Career Services staff member. The staff member will determine whether you can continue to participate. At a minimum, you will be required to submit a letter of apology to the recruiter, in accordance with the staff member's instructions.
   • A second "no-show" will result in automatic forfeiture of the right to participate in Cornell recruiting activities and to use the Handshake service.
**Second-Round Interviews: Alternative Date and Notification**

These policies have been developed and are closely monitored to allow students to meet their obligations for first-round interviews on campus and to assure equity among employers.

- **Students should not request** that employers offer second-round interviews that conflict with this policy and **employers should not extend invitations** that conflict with this policy, even if a date is convenient for both parties. To do so is considered a violation of these policies.
- Students must follow the policies regardless of whether they consider themselves near or at the final decision stage in accepting an offer (e.g., at the point of deciding between two offers).
- Employers conducting first-round interviews on campus are negatively affected when students cancel those interviews. This has implications for employers’ desire to continue recruiting at Cornell.

Cornell Career Services strongly encourages employers to offer second-round interviews on campus or on “Super Saturdays.” These may be held at any time during the semester. Employers must offer options for times of on-campus second-round interviews so that students do not miss classes or first-round interviews.

For 2017-18 employers may not conduct—and students may not participate in—off-campus second-round interviews or other employer events except as follows:

<table>
<thead>
<tr>
<th>Second-Round Interviews/Events</th>
<th>Fall 2017</th>
<th>Spring 2018</th>
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<tbody>
<tr>
<td>Allowed Off Campus</td>
<td>Any weekend dates, plus: September 29 and October 6, 9, 10, and anytime beginning October 16</td>
<td>Any weekend dates, and anytime beginning February 9</td>
</tr>
<tr>
<td>Not Allowed Off Campus</td>
<td>September 11, 12, 13, 14, 15, 18, 19, 20, 21, 22, 25, 26, 27, 28, and October 2, 3, 4, 5</td>
<td>January 29, 30, 31, and February 1, 2, 3, 5, 6, 7, 8</td>
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</table>

Employers are expected to offer an alternative date, without negative consequences, for a second-round interview if the date first suggested by the employer interferes with a student’s first-round interview on campus, exam, or other valid conflict. If an employer does not make this offer initially, it is a student’s right and responsibility to ask for an alternate date. Students should seek the assistance of staff in Cornell Career Services when dealing with a non-complying employer.

**Illegal Questions, Bias, Harassment, Alcohol, Etc.**

Interviewers should not ask you any illegal questions (refer to the Career Guide for a list of such questions) or demonstrate bias or harassing behavior. In addition, alcohol consumption should not be part of any aspect of the interview or recruiting process. Please report any concerns you have about an employer’s conduct during the recruiting process to Career Services. You can be assured of confidentiality when discussing concerns with Career Services staff.

**OFFERS AND ACCEPTANCES**

**Job-Offers and Timelines: On-Campus Recruiting and Job Postings**

We expect employers to communicate clearly to students their offer procedures, including method for students to confirm acceptance (e.g., signing written documentation, confirming an offer electronically, etc.), and whether the employer considers a verbal statement of intent to be a binding job acceptance. (In this case, the employer should inform the student immediately that the statement is considered an acceptance.) We have established a set of guidelines pertaining to these communications, with the goal of giving students time to give careful consideration to their employment options, to consult with family members and trusted advisors, and to make informed decisions about their employment after Cornell.

To facilitate this process, we ask employers to extend offers and require your response in accordance with the dates below. Many employers often request that students accept offers by an earlier date and some employers simply ignore our suggested timelines. If you know that you will be accepting an offer, it is good form to respond by the requested date rather than extending the process all the way to the deadline. Always clarify with the employer whether a stated date is a preference or a requirement.

In the increasingly competitive campus recruiting landscape in recent years, more employers than ever are deviating from our guidelines without regard for the consequences that may result. We hope that you do not experience this, but we want you to know that we will support you as you negotiate with employers and will take action when we can. If you are experiencing uncomfortable pressure on a job offer from an employer, you should consider carefully whether that is a climate you want to enter in the work force.
If you have any questions or concerns about communicating with employers regarding interviews or job offers, seek assistance from a CCS staff member well in advance of any response deadlines. Career Services staff will maintain your confidentiality and will intervene with employers only if you request that we do.

**Full-Time Offers for 2018 Start Dates**

<table>
<thead>
<tr>
<th>Written Offer Extended</th>
<th>Earliest Response Date:</th>
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<tbody>
<tr>
<td>To prior Summer Intern (or other student identified over the summer)</td>
<td>10/10/17 or 2 weeks, whichever is later</td>
</tr>
<tr>
<td>By 11/1/17 (Fall semester recruiting)</td>
<td>11/1/17 or 2 weeks, whichever is later</td>
</tr>
<tr>
<td>Between 11/1/17 and 1/31/18</td>
<td>2 weeks</td>
</tr>
<tr>
<td>On or after 2/1/18</td>
<td>1 week</td>
</tr>
</tbody>
</table>

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<th>Written Offer Extended:</th>
<th>Earliest Response Date:</th>
</tr>
</thead>
<tbody>
<tr>
<td>To prior Summer Intern (or other student identified over the summer)</td>
<td>11/1/17 or 2 weeks, whichever is later</td>
</tr>
<tr>
<td>By 12/31/17 (Fall semester recruiting)</td>
<td>11/1/17 or 2 weeks, whichever is later</td>
</tr>
<tr>
<td>Between 1/1/18 and 2/28/18</td>
<td>2 weeks</td>
</tr>
<tr>
<td>On or after 3/1/18</td>
<td>1 week</td>
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**Offers for Summer 2018 Internships**

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**Excessive Pressure/Exploding Offers from Employers**

Employers should not pressure students to accept an offer before the timelines above or make “exploding offers.” Examples of excessive pressure include repeated “sell calls” from team members to assess a student’s status; insisting on a verbal commitment from a student before sending a written offer; or statements such as “If I offer you the position today, will you take it?” Exploding offers are those that require a quick response time or call for a reduction in base salary after a certain date. Please discuss with a Career Services advisor how to handle these situations if you experience them.

**Start Dates**

Employers know that students expect to start work in June, July, August, or September (generally no later than September 15). Employers must give students an accurate start date and must include it in the offer letter. Students should be aware that some employers have been known to delay start dates, sometimes significantly.

**Student Responsibilities**

Once a student accepts an offer, the student will notify other employers that s/he is not continuing the interviewing process. This is the case for any job offer, even if it is not the result of on-campus recruiting. The student must **immediately remove her/himself from the interview process as follows:**

1. If the application period is still in effect, the student must remove her/himself from all resume submissions in Handshake.
2. If the application period has ended, the student will notify both the employer and the Career Services office managing the interview schedule to remove her/his resume from consideration and will not sign up for an interview, even if accepted for an interview (in error) by the employer. If the student does not have contact information for the employer, the Career Services office can provide assistance.
3. If the student has signed up for any additional interviews, s/he must remove her/himself from the interview schedule through Handshake (if possible, given the date) or by notifying the CCS office managing the interview schedule (see below).
4. If other employers have extended offers, the student should inform those employers without delay that s/he has accepted an offer.

Students who have multiple offers are expected to narrow the field to the positions in which they have most interest and discontinue the interview process for the other positions as soon as possible. Holding on to offers in which a student has no interest keeps another student from receiving an offer.

Do not accept an offer—even verbally—until you are sure it’s right for you. (Note that employers typically consider a verbal commitment—or even a strong suggestion that you intend to accept—the same as a formal acceptance of the offer, even if contract documents have not yet been processed.) Reneging on an accepted offer (whether verbal or in writing) is considered a serious breach of ethics and could affect your employment opportunities in the future. Students who renege on acceptances could be disqualified from further participation in on-campus recruiting and use of the resources of Cornell Career Services, at the discretion of CCS staff, and/or possible referral to the Judicial Administrator.
LIST OF RECRUITING OFFICES (INTERVIEW LABEL)/CONTACTS

<table>
<thead>
<tr>
<th>Office</th>
<th>Contact Name</th>
<th>Contact Email</th>
<th>Phone</th>
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<tbody>
<tr>
<td>Cornell Career Services at Barnes Hall (CUW)</td>
<td>Demetra Dentes</td>
<td><a href="mailto:barnesrecruiting@cornell.edu">barnesrecruiting@cornell.edu</a></td>
<td>607/255-6933</td>
</tr>
<tr>
<td>College of Agriculture and Life Sciences (CALS)</td>
<td>Jo-Lynn Buchanan</td>
<td><a href="mailto:alsdo@cornell.edu">alsdo@cornell.edu</a></td>
<td>607/255-2215</td>
</tr>
<tr>
<td>College of Engineering (ENG)</td>
<td>Jennifer Soprano</td>
<td><a href="mailto:eng-career@cornell.edu">eng-career@cornell.edu</a></td>
<td>607/255-5006</td>
</tr>
<tr>
<td>SCJ College of Business (SHA)</td>
<td>Ann Marie Reagan</td>
<td><a href="mailto:careermanagement@sha.cornell.edu">careermanagement@sha.cornell.edu</a></td>
<td>607/255-5182</td>
</tr>
<tr>
<td>ILR School (ILR)</td>
<td>Zach Olsen</td>
<td><a href="mailto:ilrrecruiting@cornell.edu">ilrrecruiting@cornell.edu</a></td>
<td>607/255-2724</td>
</tr>
</tbody>
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